



The Benefit of Balance

CUSTOMER SERVICE CONTACT INFORMATION

EBMS

800.777.3575

EBMS Flex/HRA/HSA

866.857.8182

miCare Appointment Assistant/ Customer Service

866.888.8035

miRX Mail Order Prescription Program

866.894.1496

Carelink (Pre-notification of Inpatient Services)

866.894.1505

Group members may also use the assigned toll free phone number located on the back of EBMS health plan ID cards to contact EBMS.

Navitus

866.333.2757

Magellan Rx

(formerly Partners Rx)

800.659.4112

Call Center Hours

Mon - Thur: 7am - 8pm MST

Friday: 7am - 6pm MST

